

ANGLERS PARADISE BOOKING TERMS & CONDITIONS

1. All villas have an allocated parking space available. Park only in your **ALLOCATED parking space**. Additional vehicles or LARGE VANS must be parked in the overflow car park. **Do not park on the grass**.
2. Use dustbins and litter bins for all refuse, including disposable nappies. Bags for refuse are provided. Due to our SENSITIVE ECOSYSTEM, - **DO NOT FLUSH** any sanitary products, disposable nappies, wipes, or paper towels down the toilets as this will block them. You will be responsible for unblocking them.
3. From October until April, certain lakes might be closed for annual maintenance.
4. All offers of accommodation are subject to availability, and no accommodation can be reserved until the appropriate deposit has been paid. The deposit of a minimum of 25% (not refundable) to be paid with booking.
5. The balance of your booking must be paid in full at least 8 weeks before commencement of the holiday. Non-receipt could mean cancellation without notice.
6. If you have to cancel your holiday, we reserve the right, unless we can re-let the accommodation, to obtain the rental in full (you are subject by law to pay the full rental if the vacancy cannot be re-let). Your Deposit is not refundable if you cancel. It is highly advisable to take out **holiday insurance to ensure you are covered**. We will gladly help you if you enquire further.
7. In the event of cancellation of any booking by the proprietors, their liability will be limited to a refund of any monies paid.
8. The proprietors, including any person in their employ, cannot accept responsibility for any personal injury, inconvenience, loss or damage to personal property, however caused.
9. The property, furniture and equipment must be left in the same condition as found on arrival and any damage must be paid for fully, if in excess of the returnable deposit taken.
10. A refundable deposit of a minimum of £50 for all units is required. All male parties of 4 or more and larger villa's will be more. This will be returned to the card used for the online payment method or the balance payment if requested, any request other than the online refund must be supported in writing or in person during your stay, this will only be refunded after your departure providing everything has been left as you found it. An appropriate sum to cover any damages or extra

cleaning time will be deducted **if the accommodation is left in a dirty state or damage has been found after your departure – all villa's will be inspected after departure.**

11. Provided we are informed at least 2 months before arrival, date of bookings can be changed. This will involve an administration fee of a minimum of £60-£160 or more.

12. No driving to lakes.

13. No more persons can be accommodated than the number agreed in the booking unless you have paid an extra person charge.

14. Plastic sheets must be used on beds of small children - available free of charge from reception.

15. No musical instruments audible between 11pm and 8am. Please keep noise levels to a minimum at all times.

16. Please ensure the continued goodwill of the local farmers by not trespassing and obeying the country code. Please close all gates on the estate.

17. Any fishing extras must be paid for in advance - otherwise costs will be double. You must comply with the Fishing Rules and Regulations.

18. Do not allow any Cats or Dogs into the units.

19. Since we pride ourselves on the cleanliness of all units, we would be most grateful if muddy footwear is not worn inside. That goes for the Bar, Swimming Pool, Tackle Shop and the Games Room too.

20. No taking anything outside of your Villa ie bedding, cups, cutlery etc – if caught doing, you risk losing your refundable deposit.

21. Please do not cover any of the radiators with clothes, towels, etc. It fuses the electricity and you will be without heating and lighting for some time.

22. Smoking is prohibited in all accommodation. Failure to comply will result in loss of your refundable deposit.

23. The proprietors reserve the right to decline accommodation and to demand the immediate withdrawal of any persons not complying with our rules and/or guidelines.

24. The proprietors reserve the right to close any lake, or part of, for any reason without notice. (An alternative will normally be offered)

25. Supermarket deliveries must be met in the forest car park not at the Villa. It is up to the customer to ensure that they communicate directly with any delivery service.

26. When you submit a booking via our online reservation system you will receive an

automatically generated booking summary by email to the email address you provide in the booking form. This does not form a contract between us. A contract shall only arise when your booking is subsequently confirmed by an email of your booking form showing the deposit as paid. (If you require a hard copy via the post please request it at the time of booking).

27. The proprietors reserve the right to close any of the facilities (pool facilities, play area etc), for any reason without notice.

28. The proprietors reserve the right to edit or change these terms and conditions without notice.